Traveler's Insurance

Enrollees in the University of California Student Health Insurance Plan (UC SHIP) are covered for approved medical expenses incurred while abroad through the Blue Cross Blue Shield Global Core Program[1]. The University of California also offers ACE travel insurance[2] for travelers on official University business.

If you are officially withdrawing from school to travel, your health insurance will terminate unless you opt into the Continuation Plan or the Voluntary UC SHIP. Please visit End of Coverage: Options [3] to learn more about insurance options while traveling abroad.

Blue Cross Blue Shield Global Core

Blue Cross Blue Shield Global Core Program [1] provides emergency assistance with both medical and travel needs. Here's how it works:

- **BB** Before leaving the U.S., call the Customer Service number on the back of your Anthem Blue Cross ID card to find out exactly how you are covered abroad.
- **BB** Call SHCS to obtain information on coverage for international vaccines and the additional UC Travel Accident Policy (described on page 22).
- **BB** Always carry your up-to-date Anthem Blue Cross member ID card.
- **BB** In an emergency, go to the nearest hospital.
- **BB** If you need non-emergency care, please contact SHCS for a referral to ensure that your claim for covered services will be paid according to plan benefits.
- **BB** If you need help finding a doctor or hospital, or have any questions about getting care abroad, call the Blue Cross Blue Shield Global Core
Program toll-free at (800) 810-BLUE (2583) or collect at (804) 673-1177, 24 hours a day, seven days a week. Someone will help you and, along with a medical professional, arrange for you to see a doctor or have a hospital stay, if needed.

If you need to be admitted to the hospital, call the Blue Cross Blue Shield Global Core Program toll-free at (800) 810-BLUE (2583) or collect at (804) 673-1177.

**NOTE ABOUT BILLING:** Most foreign clinics and providers will not bill your insurance directly and will require you to pay your bill at the time care is rendered. To get reimbursed, you will need to follow the instructions regarding International Claims. It is often impossible to obtain foreign medical records once you have departed the area, so be sure to obtain this paperwork before you return home.

**Policy Numbers and Network**

<table>
<thead>
<tr>
<th>Group Policy</th>
<th>275958</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>1-800-810-2583</td>
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</tbody>
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**Emergency Call Centers**

- **If calling within the USA:**
  - 1-800-810-2583
- **Calling Collect:**
  - 1-804-673-1177

See Blue Cross Blue Shield Global Core Program [1] for more clinics and contact information.

UCSF Main Site

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Source URL: https://studenthealth.ucsf.edu/insurance/travelers-insurance

Links:
[3] https://studenthealth.ucsf.edu/insurance/other
[5] https://studenthealth.ucsf.edu/insurance/billing-process/international-claims