

LiveHealth Online

Quick and easy access
to a doctor 24/7



Have you ever been away from school and didn't feel well? Or maybe you had a fever or a sore throat, but the campus student health center was closed. Now, using LiveHealth Online, you can see a board-certified doctor in minutes.

Just use your smartphone, tablet or computer with a webcam. It's so convenient, almost 90% of people who've used it feel they saved two hours or more and would use it again in the future.¹ Plus, online visits using LiveHealth Online are already part of your Anthem Blue Cross benefits. To start using LiveHealth Online, all you need to do is sign up at livehealthonline.com or download the app.

Sign up today and get:

- 1. 24/7 access to doctors.** They can assess your condition, provide treatment options and even send a prescription to the pharmacy of your choice, if needed.² It's a great way to get care when the student health center is closed.
- 2. Medical care when you need it.** For things like the flu, a cold, sinus infection, pinkeye, rashes, fever and more.
- 3. Convenience.** Since there are no appointments or long waits. In fact, most people are connected to a doctor in about 10 minutes or less.

UCSF members who are enrolled in UC SHIP will only pay a \$25 copay.

UCSF members who are not enrolled in UC SHIP will pay \$49.



LiveHealth[®]
O N L I N E



LiveHealth Online: what you need to know

What kind of doctors can you see using LiveHealth Online?

- Board-certified with an average of 15 years of practicing medicine.
- Mostly primary care physicians.
- Specially trained for online visits.

When can you use LiveHealth Online?

LiveHealth Online is a great option for care when the student health center isn't available and more convenient than a trip to an urgent care center. Using LiveHealth Online, you can see a doctor for things like:

- Cold and flu symptoms, such as a cough, fever and headaches
- Allergies
- Sinus infections and more

A summary of each visit is created and, at your request, we can forward it to the student health center if you need follow-up care and to ensure your health history is complete.

How do I pay for an online visit using LiveHealth Online?

LiveHealth Online accepts Visa, Mastercard, Discover and American Express cards as payment for an online doctor visit. Keep in mind that charges for prescriptions aren't included in the cost of your doctor visit.

Get started today

It's quick and easy to sign up for LiveHealth Online. Just go to livehealthonline.com or download and register using the mobile app at Google Play™ or the App Store®.



LiveHealth Online is the trade name of Health Management Corporation, a separate company providing telehealth services on behalf of Anthem Blue Cross.

1 LiveHealth Online user feedback survey, May 2015.

2 Prescription availability is defined by physician judgment and state regulations. Visit the home page of livehealthonline.com to view the service map by state.

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